DISPUTE RESOLUTION SERVICE SUMMARY DECISION

Sutton Hill Medical Centre v. Georgios Patsalidis
Case No. DUK2026-0054

1. The Parties

1.1. The Complainant is Sutton Hill Medical Centre, United Kingdom, represented by Agilio Software Group, United Kingdom.

1.2. The Respondent is Georgios Patsalidis, Cyprus.

2. The Domain Name and Registry

2.1. The Registry of the disputed domain name <suttonhillmedical.co.uk> is Nominet UK ("Nominet" or the "Registry").

3. Notification of Complaint

3.1. I hereby certify that I am satisfied that the Complaint has been sent to the Respondent in accordance with sections 3 and 6 of the Policy.

☒Yes ☐No

4. Rights

4.1. The Complainant has, to my reasonable satisfaction, shown rights in respect of a name or mark which is identical or similar to the disputed domain name.

☒Yes ☐No

5. Abusive Registration

5.1. The Complainant has, to my reasonable satisfaction, shown that the disputed domain name is an abusive registration.

☒Yes ☐No

6. Other Factors

6.1. I am satisfied that no other factors apply which would make a summary decision unconscionable in all the circumstances.

☒Yes ☐No

7. Comments (Optional)

Rights are established because the Disputed Domain Name is identical or similar to the name of the Sutton Hill Medical Centre, in which the Complainant has goodwill as a long-standing NHS General Practice. The Complainant until recently used the Disputed Domain Name to provide information to patients about its practice. The Complainant's registration was permitted to lapse, whereupon the Respondent registered it. Taking into account the absence of any explanation as to the purpose of the registration, and the fact that the Disputed Domain Name is currently being used to host a gambling website that has no obvious connection either to Sutton Hill or anything medical, it is to be inferred that there is no legitimate purpose for the registration, that the Respondent sought wrongly to take advantage of the Complainant's allowing of its own registration to lapse, and that the registration by the Respondent is an Abusive Registration. Further, the Complainant has adduced evidence of actual confusion by members of the public who are patients of the practice and who assume that the Disputed Domain Name remains associated with the Complainant.

8. Decision

8.1. In accordance with paragraph 18 of the Policy, the Expert orders that the disputed domain name <suttonhillmedical.co.uk> be transferred to the Complainant.

Matthew Lavy
Expert
Date: 3 November 2026